ORDER NO: _____

RETURN FORM - INTERNATIONAL

PRODUCT NAME	REASON	REASON FOR RETURN
		01) Size doesn't fit
		02) Item not as described
		03) Item not liked
		04) Defective / damaged item
		05) Wrong item received
		06) No specific reason
		07) Other:

RETURN GUIDELINES:

- Fill out the return form and include it with your items.
- Returned items must be unworn, unwashed and with all original tags included
- Returns must be sent back within 14 days after receipt (Your return period starts once the last parcel has been delivered).
- Any free items included in your order must also be returned. If a free item is missing, its retail value will be deducted from your refund or invoiced accordingly.
- Exchanges outside Germany are not available. If you need a different size, you can return your item and place a new order.
- Return shipping costs, customs duties and taxes must be covered by the customer (DDP).

If you received a damaged or incorrect item, please register your request via our Returns portal, add photos and description of the affected item(s), so we can review the issue and assist you as quickly as possible.
Once your request has been reviewed, you will receive a return shipping label.

HOW TO RETURN YOUR **ORDER:**

01) Register your return through our Returns Portal (familyandmoney.portal.8returns.com) using your order number along with the email address you used for the order

02) Select the items you wish to return and choose your return reason and preferred refund method.

03) Complete this return form and place it inside your return package.

04) Arrange the return shipment yourself using a carrier of your choice and send it to the address below:

FAMILY&MONEY GmbH
Hertzstrasse 1
71083 Herrenberg
Germany

05) Complete the Customs Information Form (familyandmoney.com/pages/returns) and securely attach it to the outside of your parcel.

For more information about our return process, please visit our website: familyandmoney.com/pages/returns
If you have any questions, feel free to reach out to us at support@familyandmoney.com.
We are happy to help!

Kind regards
Your FAMILY&MONEY Team